

Customer feedback

We believe in the power of many

We are committed to improving our services. If you have a suggestion for improvement, a compliment or even a complaint tell us about it!



1. Have a chat – in person, or by phone on **1800 860 770**
Feel free to nominate a family member, friend or advocate to speak to us on your behalf.



2. Complete our feedback form and drop it in the feedback box at the office



3. Ask to have a chat with the manager



4. Contact us online at www.coact.org.au

If you don't feel comfortable talking to us, you can provide feedback to:



Employment Services National Customer Service Line



1800 805 260



nationalcustomerserviceline@jobs.gov.au



Customer Referral Resolution Service



1800 880 052
TIS: 13 14 50
NRS: 1800 555 677



<https://www.jobaccess.gov.au/contacts/online-complaint-form>

OR