

National Standards for Disability Services

All Disability Employment Services (DES) providers must meet six National Standards to ensure you get the quality of service you need.

01

Rights

You have the right to be treated fairly when you use disability services.

04

Feedback and complaints

You can tell people what you think about the services you receive.

02

Participation and inclusion

You can take part in the community and feel included when you use disability services.

05

Service access

You can access the services you need. Finding and using services is fair.

03

Individual outcomes

Your service supports you to make choices about what you want to do. You can work toward your goals.

06

Service management

Disability services should be managed well.

For the full National Standards for Disability Services, visit:

dss.gov.au/our-responsibilities/disability-and-carers/standards-and-quality-assurance/national-standards-for-disability-services