**Customer Feedback**

We believe in the power of many

We are committed to improving our services. If you have a suggestion for improvement, a compliment or event a complaint tell us about it!

1. Have a chat – in person, or by phone on 1800 860 770. Feel free to nominate a family member, friend or advocate to speak on your behalf
2. Complete our feedback form and drop it in the feedback box at the office
3. Ask to have a chat with the manager
4. Contact us online at [www.coact.org.au](http://www.coact.org.au)

If you don’t feel comfortable talking to us, you can provide feedback to:

1. Employment Services National Customer Service Line

1800 805 260

[nationalcustomerservicelice@jobs.gov.au](mailto:nationalcustomerservicelice@jobs.gov.au)

1. Customer Referral Resolution Service

1800 880 052

TIS: 13 14 50

NRS: 1800 555 677

<https://www.jobaccess.gov.au/contacts/online-complaint-form>