**National Standards for Disability Services**

Providers of government funded employment services for people with a disability must meet six National Standards for Disability Services. This ensures that customers receive a quality service.

1. **Rights**

You have the right to be treated fairly when you use disability services.

1. **Participation and Inclusion**

You can take part in the community and feel included when you use disability services.

1. **Individual Outcomes**

Your service supports you to make choices about what you want to do. You can work towards your goals.

1. **Feedback and Complaints**

You can tell people what you think about the services you receive

1. **Service Access**

Finding and using services is fair. You can access the services you need

1. **Service Management**

Disability Services should be managed well.