

Supporting you in your new job

We'll support you until you feel ready to fly solo.

While starting a job can be exciting, it can also be challenging.

Don't worry, you don't need to go it alone. We're here for you, whenever you need us.

It's our job to make sure you're successful in your job. We'll work with you so that, together, we can put the right support in place to help you thrive at work.

Intensive, tailored support

Our support is tailored to your needs, and flexible, so it fits easily into your new working life. We can support you by phone, email or at your workplace – whatever suits you.

Our most intensive period of support usually happens in your first six months of employment. This is when your Recruitment Partner can:

- arrange specialised allied health assessments and support
- talk to your employer about training, inductions or workplace modifications
- help you adjust to the expectations of your employer and advise on how to manage any challenges

- be there for you if you feel overwhelmed or are anxious about something like finding reliable transport, getting hold of equipment, licences or identification.



Checking in

Your Recruitment Partner and Workforce Partner will check in with you regularly. Some of the things they'll talk to you about include:

- how you're settling into your role and the workplace
- whether you need any support, for example, an introduction to a health or financial support service
- your hourly rate
- how many hours you're working each week
- whether you've had any breaks in employment, time off or have an upcoming holiday.

Your Recruitment Partner, Workforce Partner and our retention support team are here to help you enjoy your job and be successful. Please talk to them about any issues you have. We're here to help you build a good relationship with your employer and overcome any challenges.

After 12 months, if you feel ready, you can transition out of Disability Employment Services. Alternatively, you can talk to us for ongoing support.

Your rights at work

You have the right to be treated fairly at work and be respected for your contribution to the workplace.

A right to fair pay and work conditions

National Minimum Wage Fact Sheet:
fairwork.gov.au

“The staff are great – really helpful and give great support.”

Paul, jobseeker



Get in touch:

1800 226 228

coact.org.au