

# National Standards for Disability Services



Providers of government funded employment services for people with a disability must meet 6 National Standards for Disability Services to ensure that participants receive a quality of service.

## Rights

You have the right to be treated fairly when you use disability services.

## Feedback and Complaints

You can tell people what you think about the services you receive.

## Participation and Inclusion

You can take part in the community and feel included when you use disability services.

## Service Access

Finding and using services is fair. You can access the services you need.

## Individual Outcomes

Your service supports you to make choices about what you want to do. You can work toward your goals.

## Service Management

Disability Services should be managed well.